

# DEARNE AREA COUNCIL

## Performance Report

Oct-Dec 2016



# INTRODUCTION

## Dearne Area Council Priorities



Table 1 below shows the Providers that have been appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the Dearne Area Council.

	Service	Provider	Contract Value/length	Contract end date
<b>Environment</b>	Environmental enforcement	Kingdom security	£31,000	April 2017 option to Extend
<b>Environment</b>	Private sector housing enforcement	BMBC	16/17 £12,000	Funded until March 2017
<b>Environment</b>	Clean and Tidy	Twiggs	£112,450 18months	Funded until March 2017

# PART A - OVERVIEW OF PERFORMANCE

The Dearne Area Council commissions also contribute to the Councils overall priorities of thriving vibrant economy, stronger resilient communities and citizens achieving their potential. The achievement of the outcomes which includes the figures from the Dearne Development fund are listed in table's below:

\*the targets below include the stats from the Dearne Development Fund

## Thriving and Vibrant Economy

Outcome Indicators	Target	Achieved
No. of FTE jobs created and recruited to	4	10
No. of PT/sessional jobs created and recruited to	7	9
No. of apprentice and placement created and recruited to	1	1
No. of group/service match funded	-	6
Local spend (average across all contracts)	88%	95%

## Stronger resilient communities

Outcome Indicators	Target	Achieved
No. of adult volunteers engaged	59	120
No. of young people engaged in volunteering	9	14
No. of new volunteers	5	6
No of community groups supported (Twiggs)	4	14
No. of volunteer opportunities through commissions	2	68
No. of local business involvement	6	8

## Citizens achieving their potential

Outcome Indicators	Target	Achieved
No. residents achieving qualification	0	20
No. residents educated (littering)	10	38
No. of residents receiving health and wellbeing advice/referrals	8	88
No. of young people pre mental health service intervention	0	30

At present, two contracts and one Service Level Agreement (SLA) with BMBC have formally completed their contract monitoring/contract management reporting. The following tables therefore reflect the overview of performance of **three contracts**. These contracts are based on the Dearne Area Council priorities. These contracts are:

## Environment: Enforcement- Kingdom

Performance Indicator	Target	Achieved Q2
Patrol Hours completed	433	450
No of litter and dog fouling operations	2	3
No of litter and dog fouling FPNs issued	-	67
No of parking PCNs issued	-	1
Income this quarter	-	1,765
Local spend	85%	95%

## Environment: Housing Enforcement -BMBC

Performance Indicator	Target	Achieved Q2
Initial contacts made	100	232
Vulnerable households identified	10	18
Number of requests for action to landlords	8	26
People sign posted to other services	8	18
CPN written warnings issued	0	6
Households supported with waste/recycling	20	62
Local spend	90%	100%

## Environment: Clean and Tidy -Twiggs

Performance Indicator	Target	Achieved Q2
Twiggs social action events	1	6
Community groups supported	4	14
Residents educated	10	38
School education sessions	1	1
Residents taking responsibility for areas	4	4
Local business engagement	6	4
Local spend	90%	90%

# PART B - SUMMARY PERFORMANCE MANAGEMENT

## REPORT FOR EACH SERVICE

### Environmental Enforcement- Kingdom Security

Quarter 3 report received on the 6<sup>th</sup> January 2017

#### Environment

#### Growing the Economy

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

To date 68 FPN's have been issued in the area. 66 of these have been for littering offences 1 PCN's for parking and 1 for dog fouling offences. The Officers concentrate their patrols around intelligence led information from the tasking process and also from complaints on the street, from the community at large. To date this quarter complaints and operations are on-going and continue to be reported although few in number but are quality with good information and attended. The service have also been met with an increase in specific witness information re offenders. The service offers on the first instance, an FPN armed with a statement from the witness and allow the individual to discharge their liability rather than have us compile a file for prosecution at court.

	Littering	Dog Fouling	Parking	Dearne North	Dearne South
Quarter 1	66	8	6	52	28
Quarter 2	59	7	3	42	26
Quarter 3	66	1	1	43	25

Prosecutions continue for Littering and Dog Fouling. To date offenders have paid prior to attending, pleaded guilty prior to court or have been found guilty at court. There has been a 100% success rate for those that make it to court. The revenue raised thus far from FPN's (Fouling and Littering) for this quarter is £1,765.00. The cumulative figure for this financial year to 31<sup>st</sup> Dec is: £7,910.00.

### **Lowfield Lane Dog Fouling.**

A high proportion of complaints in the Dearne South Area have been received regarding dog fouling on Lowfield Road and adjoining public footpaths. Kingdom has made these areas Hotspots for regular patrols and on an ad hoc basis patrol in numbers. Leaflet drops in the first instance highlight the consequences of allowing dogs to foul but also that officers are on patrol in the area. These deterrents appear to work but for short periods and the problems seem to start up again.

Two separate operational days involving half of the Borough officers in plain clothes and uniform patrolling the streets commenced. On this occasion we have not issued or seen any individuals allowing their dogs to foul and leaving it all have picked up. So far one FPN has been issued since. Some useful information has been supplied by local residents for further investigation and directed patrols which continues.

### **Dearne North Action Day**

Dearne North area was subject to a Community Action Day, on Beaver Street, Goldthorpe in October 2016, organised by the local action groups. Along with other agencies Kingdom were invited to attend and support the initiative and seize an opportunity to engage with the public of Goldthorpe. Kingdom took the initiative to organise a juvenile, 'litterpick' in the vicinity on the day in question.

All juveniles who are subject to the Fixed Penalty scheme by depositing litter irresponsibly are given the choice through their respective parent /guardian, to attend a 'litter pick' locally rather than pay the requisite £75.00. This operated under the 'Restorative Justice Scheme' (RJS), are designed to divert juveniles away from criminal convictions at an early age.

Kingdom were fully supported by the local volunteer 'LitterPick' team and were very grateful and look forward to a continued relationship as Juveniles are caught and subject to this 'RJS'. On this particular day 7 Juveniles attended, enjoyed the experience and were obviously educated in environmental crime and how it directly affects the community.

## **Environment- Private Sector Housing (SLA)**

### **Enforcement – BMBC** Quarter 2 report submitted 14<sup>th</sup> of September 2016

Environment		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
Improving the economy	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
Improving health	Overall satisfaction with delivery against contract	●

During the months October to December 2016 the service received **232** complaints, queries and requests; these include advice and referrals to other agencies including South Yorkshire Police. Some of these were dealt on an informal basis, either speaking to the tenant/occupier or just sending a general advice letter; others went to more formal action. All cases closed within quarter two are recorded as having a successful outcome.

**62** Waste on Premises reports were received and investigated during October to December. Occupiers were spoken to or general waste letter was sent asking them to remove the waste within 14 days, of these **56** complied. The ones that did not comply were issued with a CPN Written Warning (6 in total), of these **5** complied with **1** resulting in a Community Protection Notice being issued. Failure to comply with the Community Protection Notice has resulted in a £100 fine. The service identified 10 vulnerable household with 8 off the households sign posted on to services in order to support their needs.

#### **Anti-Social Behaviour**

There were **7** ASB cases reported in this quarter. These ranged from loud music to neighbour disputes. All these have been investigated with **2** having a successful outcome. The other **5** are ongoing with continuing support and advice being provided to the victims

and also the perpetrators in relation to making referrals to the relevant bodies i.e. social care, South Yorkshire Police.

### **Bins**

Large number of contaminated bins are still being identified and reported to Waste Management for them to be removed. The free delivery of bins to residents within the Dearne area has ceased. At the recent Landlord meeting in January 2017 this was discussed, ideas to find a solution have been asked for.

### **Fly tipping**

In total **48** fly tipping reports/referrals have been dealt with. Where items of waste have been fly tipped and no evidence has been found, email is sent to Neighbourhood Services along with photographic evidence requesting for the waste to be removed.

### **Operation Duxford**

A multi-agency Operation took place within the Barnsley area, targeting properties where intelligence had been received with regard to illegal operations. One property within the area was visited and a number of cannabis plants were found. The occupiers were subsequently arrested.

### **Bullring, Windsor Square, Thurnscoe**

Following many years of complaints of fly tipping on the Bullring, which is owned by Thurnscoe Tenants, Big Local, Thurnscoe and the ward Alliance funded a clean-up of the area by providing skips for waste, rubbish etc. This took place at the beginning of November. Letters were delivered to properties surrounding the area informing them of this clean up and on the day residents, volunteers from Big Local, Dearne Area Team, Community Safety and Enforcement Service and Twiggs took part. Bags of waste, burnt waste, mattresses etc. were removed and the area strimmed back. Over the weeks work has progressed with one resident having use of a digger to remove vegetation. Work is still ongoing with this area. Plans are to consult with the community as to what they want the area to be used for.





# **Environment – Twiggs**

Quarter 3 report submitted 6<sup>th</sup> January 2017

<b>Environment</b>		<b>RAG</b>
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
<b>Growing the Economy</b>	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

Four people are employed through this contract 1 x full time, 2x part time and an apprentice. The service continues to work with established community groups in order to maintain specific areas, they have supported 14 groups this quarter as well as doing their own social action events. Twiggs have also worked with 8 businesses and targeted 206 areas for clean ups, this is in addition to the 127 areas Twiggs identified. The team have delivered 2 impact of littering courses at Carrfield School and Dearne Valley College.

## **Dearne Valley College**

The Twiggs management team had an indepth meeting with a tutor from Dearne Valley College. They discussed at length the quality of work placements we have available for students, and they now have plans in place to run an introductory event in the Dearne Area with a group of students with varying abilities along with supervising assistants. The college are very keen to be involvd with the team, and they hope that the introductory event in Spring will help to identify particular students with a keen interest in building upon their skills. This is a great opportunity for both the Dearne Area Clean and Tidy Team, and Dearne Valley College, to work together and enable the students to leave the classroom and get some hands on work experience.

## **The Reparation Team**

Twiggs have built a good working relationship with Sarah Kendrick and the Reparation Team this quarter, and are keen to continue working together in the area over the coming months. In circumstances when the Clean and Tidy team have been otherwise engaged and unable to physically support the litter picking activities with offenders, the management

team have supported Sarah by providing ideal target locations for the day, even outlining specific areas on maps and emailing details through to the team.

\*Pictures Bolton Upon Dearne, area to the back of the sewage works, strimmed, widened footpath, lifted trees, cut back brambles and litter picked



The service continues to receive good feedback from members of the public and local businesses alike. Earlier this quarter the Clean and Tidy Team were victims of a theft in the Goldthorpe area, when tools were stolen from the vehicle. As disheartening as this was at the time, the support they received from members of the public was incredible. Residents even made the effort to try and locate the missing tools and report any useful information via their facebook page/ The Dearne Area Team. The facebook post informing local people of the theft was viewed more than 6000 times and received 92 shares, and the number of supportive comments/ messages was unbelievable. The Twiggs team feel valued by the Dearne area community, and the efforts to go above and beyond are recognised by the wider public. Early October they received a thank you message from a resident for the improvement works they had carried out in her area. She requested that they keep her informed of the next time they are working nearby. Following a quick message to this particular lady informing her of them working in her area that morning, she arrived shortly after with refreshments and biscuits which were donated for Twiggs by the local shop keeper. This is again is great recognition for the works being carried out in the area.

# PART C- Dearne Development Fund

## Applications: 2015-2016

The panel consisting of Elected Members, the Area Council Manager, Community Development Officer and residents from both Dearne North and South met twice in the 15/16 financial year. 21 groups and services applied through this process and 9 were successful. £80,000 was allocated to the Dearne Development Fund in order to meet the Dearne Area priorities and the 9 applications came to a total of £77,646 from 2015/16 finances

**Note: The silver surfer scheme and Salvation Army projects have now come to an end, others will have come to an end in November, December and January**

Provider/group	Priority	Impact	Cost	Start Date	End date
Dearne Allotment Group	Improving health/Improving the environment	To provide a coordinator in order to continue with the development of the community allotment	£7,500	1/12/15	30/11/16
Goldthorpe Development Group- Community Alliance Project	Improving Health (older people) Young people	To provide events and health awareness days in order to reduce loneliness and isolation of older people. Events also to engage with younger people.	£9,080	7/12/2015	6/12/2016
DIAL- drop in advice project	Information and support	Independent advice service supporting disadvantaged people that are faced with financial exclusion	£6,050	1/1/2016	31/12/2016
Salvation Army- Seasons hope project	Improving health/quality of life/ information and support	Supporting families in crisis across the Dearne area by providing support by way of information packs. The project will also provide cook and eat sessions.	£3,154	30/11/2015	30/11/2016
Dearne Electronic Community Village- silver surfers	Information and support/ skills and learning for work	Engaging with local resident 55+ in order to promote social inclusion by delivering ICT sessions. This service worked with 22 learners.	£6,122	4/1/2016	31/3/2016
Dearne Electronic Community Village- workability	Information and support/ skills and learning for work	The tutor will organise, plan and deliver workshop sessions in ICT and Employability skills, working in partnership alongside the DWP and a CRT outreach worker based	£14, 924	2/5/2016	29/12/2016

		at DECV and also DVC for functional skills			
Dearne Valley bulldogs	Improving health/ young people	To provide Integrated changing rooms and showers facilities. The hope is that new facilities will relieve the pressure on the club in regards to safeguarding policies and logistical challenges.	£15,000	1/3/2016	3/11/2016
DIAL-hOurbank	Information and support	The hOurbank will facilitate the exchange of skills and time and is run on an 'hour for an hour' principle. This scheme will build on the pilot that was previously run in the Dearne.	Asked for £15,000 panel contribute £7,000	1/4/2016	31/12/2016
Therapies for depression anxiety and stress	Improving health/ young people	The project will be based at the Dearne ALC. TADS will work with 30 young people 11 – 18 to engage in 6 full therapy sessions, 30 minute therapy session and further 20 minutes to complete wellbeing exercises and learn coping techniques	Asked for £12,250 panel gave £8,813	1/4/2016	30/3/2017

### **Dearne Allotment Group**

During the winter the group have undertaken some much need remedial work, which included adding an extension to the shelter in order to accommodate more volunteers. The volunteers now have their own programmes of work; therefore they have a purpose each time they attend. The group have also planned to contact the school about the grow and eat initiatives in the summer. The group are also working in partnership with other local groups such as the Salvation Army, Goldthorpe development group, Thurnscoe Park and the Big Local

### **Goldthorpe Development Group (GDG) reducing loneliness and isolation**

The Goldthorpe Development Group received funding through the Dearne Development Fund in order to provide health events for older people with the principal aim to reduce loneliness and isolation, but to also deliver health and wellbeing benefits. They held 12 events last year and had their final one in December. Although some will be the same people in total the group attended to 1,093 individuals throughout the twelve months. Between 8-12 volunteers assisted at each of their events. If you used 10 as an average figure and did the social return on investment in relation to volunteer hours and costs, the return on investment would come to £5,467.20 over the twelve month period. Some of the

providers attending the events were, Bewell Barnsley, dementia services, Age UK, hOurbank, energy efficiency and the Fire Service.



### **Dearne Electronic Community Village September-December**

The project started on the 9<sup>th</sup> May 2016. Since the last report Rory has enrolled a further **20 learners** taking the total for the project to **71 learners (the target was 40)**. All learners have enrolled onto the **OCR ICT (Entry 3) qualification** and also the **Learn My Way online course (UK Online)**. All **71** will eventually receive the qualifications and **7** into full time employment. The latest cohorts are being marked to be sent to OCR early Feb 2017.

Rory's work consists of dedicating time with learners 1 to 1 for CV / Jobsearch / Universal Jobmatch / Online Application activities. He's currently working with 2 volunteers one day per week with occasional help from college (Dearne Valley) placements.

All learners are unemployed (Jobseekers Allowance or Universal Credit) and many on ESA. There's still a sharp rise in the number of learners attending with learning difficulties and many who have been taken off ESA onto Jobseekers Allowance, some fighting appeals. Many of these are long term unemployed with health problems and suffer financial hardship, particularly if awaiting an appeal decision. Many learners are also around 60+ and feel they have nothing to offer the job market. These are the most challenging to work with. I'm also helping individuals with Pip forms / Redundancy Forms / Council tax. Basically anything that involves a computer!

The partnership with the Jobcentre is working very well for referral's (80% of my referrals are from the Jobcentre), others are from Coalfields Regeneration Trust, Salvation Army and the Library. I'm still partnership working closely with Richard Jones from CRT and Sarah Hart from the DWP who both use DECV's facilities.

### **Job roles include**

2x Support workers at Robert Ogden's, 1x Driver (Agency), 1x Administrator – PP Coatings, 1x Warehouse – Asos, 1x Apprentice Placement Advisor – Rotherham College, 1x Phone advisor (Benefits) – Capita, 1x Temporary position – Mechanical Fitter

### **Case studies**

Gillian first came to see me in May 2016, at the start of the project. I'd already been informed by Gillian's ESA advisor that Gillian had problems in crowded spaces and suffered

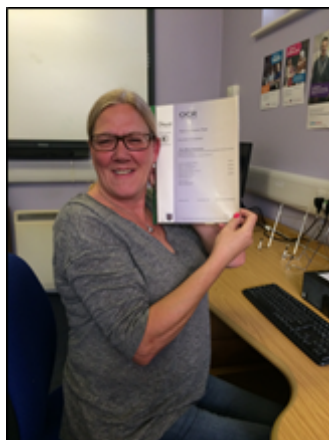
with anxiety. I arranged a 1 to 1 initially and booked her in a Friday Morning slot, which would be quiet. When she walked in the room she was visibly shaking and she struggled to get her words out.

She explained it had been a major task just to travel to the centre, as she had problems sitting on crowded buses but was pleased she had made the effort. Gillian explained she hadn't done any learning since school and was now in her 60's. She had no qualification to speak of, or training certificates. The very first 2 hour session we spent 2 hrs talking, nothing more. I made drinks and put Gillian at ease. We talked about her life and eventually got round to computers, of which she had no experience at all and had always avoided them. I explained the course, the student centred approach to learning, the relaxed atmosphere and most importantly the fact that she could work at her own pace, and I would make her as much tea as she wanted! Gillian had expected a class full of people and a rigid pace, like in her school days.

The job advisor had told me to start the slow process of getting Gillian looking at employment options, and although getting a job would be far in the distance, we would put together everything needed to find employment and start looking at options.

Through the summer of 2016 we worked slowly through the course and eventually another learner joined our morning session. Luckily, this was someone in a similar situation and they found common ground. The social aspect of the morning began to take shape and I noticed Gillian coming out of her shell, more talkative, smiling and showing a great sense of humour. She also gained confidence with the computer, particularly typing and MS Word. She began to see the potential of the Internet, looking at holiday destinations and email, for getting in touch with family. By October Gillian was looking forward to the sessions and the once small class I had reserved for Gillian began to grow in number. Gillian eventually completed her portfolio and was awarded her certificates. She has also completed the Learn My Way Online course and is currently looking at the Level 1 ITQ ICT Award.

Although Gillian has completed the course she still very much enjoys attending, with a newfound passion for learning! Gillian told me she was proud of herself; and so she should be!



Over the past 12 months I believe I've found the main barrier to learning and finding employment was the individual's lack of confidence in their ability to cope with learning and their subsequent loss of self-esteem, usually stemming from previous poor experiences in education, job loss or personal problems.

Some of the people when they first came in to DECV couldn't even look me in the eye. I noticed they would talk to me and be looking at their feet, they'd be looking at anywhere in the room and they didn't think that they were capable of doing any form of learning; because they'd had so many knockbacks and bad experiences. A key factor was the first meeting, the Initial Assessment. It's important the learner can identify, with help, his or her own needs and the individual will also quickly realise it's a relaxed, un-intimidating atmosphere.

A lot of people who come in haven't been in education for 20 to 30 years. Computers are something that's totally new to them, so just starting the course is maybe not the first step, they need some work doing first of all, whether it be in basic skills or confidence building or careers guidance work. In sessions I do group training, one to ones, and I did different activities with learners, centred on ICT. Progression for many of them in real terms was to use ICT in terms of employability and finding work, using the technology available. Slowly, with time and the correct atmosphere I would notice the changes in them, as individuals and as people that they can do it, that they can use a computer, and they are worthy and can achieve, and the realisation in them that people are around to help, is amazing, and their confidence and motivation will increase.

There are so many different things that they get from the sessions, particularly working in a group and the social aspects of working with people in an ICT setting. I found small group settings to be the most effective from a social aspect. I noticed people would relax considerably when able to eventually talk with others who are in a similar situation, in this case regarding unemployment and the stress from the demands of the DWP and the lack of help, understanding and advice they had been given. Learner 1: Rory took the time to help me look for a job that I was Interested in, and the Job Centre, they just don't do that. They help you much better here. That is what makes me come here all the time. Whatever help I need, they'll help you. If you're looking for a job they will help you with the jobs you want. What I'm looking for is retail. I've had a couple of interviews with them so far. I've also completed a qualification, actually, my first ever certificate! Learner 2: I use the computer for looking up any jobs. Once I've looked for a job I e-mail, I check in my e- mail if anything comes up. I had a reply yesterday, so I sent back a reply today. Here (DECV) they have computers, everything you need: stamps, envelopes, they'll send it for you. You don't need any money.

### **Dearne Valley Bulldogs**

They Bulldogs have now received official confirmation of their 75K funds from sports England. Therefore they have now received the 15k match funding from the Area Council so



that they can progress with their project. The work is due to commence in the next couple of weeks and pictures of the transformation will be sent to the Area Council.

### **DIAL hOurbank**

hOurbank continues to flourish and membership is growing at a significant pace. Monthly activities, coupled with weekly coffee mornings give members a broad opportunity to meet and to make one to one exchanges. The Steering Group continues to work as ambassadors for the project and they work closely with the wider membership to promote the project and to facilitate exchanges.

To-date there are eight members of Young hOurbank. These eight are meeting regularly however this is only during the holidays to facilitate a longer meeting and more worthwhile activities. All the young people are committed to Young hOurbank and everyone has commented that they enjoy the activities and friendship building which goes with the project.

Tom commented;

‘Thank you for letting me get involved with Young hOurbank. I have really enjoyed doing something different and getting involved with others’

70 members have taken part in hOurbank activities to-date. This is an amazing achievement and represents 140% of the projected totals. Activities such as the Christmas party held in December brought the community together with a shared interest in dance with members taking the opportunity to learn a new skill of Swing dancing delivered by a fellow member whilst participating in a free social event which was requested by the wider membership. This provided the opportunity for members to spend banked time credits in a way which connected the community without exclusion.

The Dearne Development Fund contribution to the project is 28% in year one with the remaining 72% coming from The People’s Health Trust.

### **Summary of Statistics:**

- Attendees for weekly coffee mornings averages 14 members per week.
- Attendees for monthly events averages 47 members
- Over the quarter, 70 different members participated in events
- Number of hours banked by members up to 31<sup>st</sup> December is 5203
- Number of hours earned and spent by members in one-to-one exchanges is 212





## **TADS- September to December**

20 children have had 5 sessions each at the local Primary Schools. Further 10 young people at Dearne ALC have completed 3 sessions each. During this time the team have assisted young people with anger, bereavement, anxiety, low mood, anger & frustration issues.

### **Applications: 2016-2017**

The panel also met on the 17<sup>th</sup> of October and out of the 10 application that applied the panel awarded to 9 of the projects. Out of the 9 projects that were successful 6 of those had match funding. Some of the projects that were a success last year have been allocated funding again to ensure continuity. However the grant panel have also offered advice on how to become more sustainable in the future. The Dearne Area Council have committed 80K to the development fund and currently spent £57,247

**\*Monitoring information for these projects is not yet available.**

SERVICE	PRIORITY	PROJECT TITLE	COST	START	END
CAB	Improving Health	Dearne area financial inclusion outreach project	£9,974	Oct 2016	Oct 2017
Dial Drop in	Improving Health improving the economy	Dearne drop in advice	£6,175	Jan 2017	Dec 2017
Goldthorpe Development Group	Young people	Bounce into summer	£2,000	Aug 2017	Aug 2017
Alzheimer's	Improving health	Carers information support programme	£1,022	Oct 2017	Dec 2017
Goldthorpe Development Group	Improving health	In your prime get together	£4,000	Dec 2016	Dec 2017
Allotment	Improving health, skills and learning for work, young people	Sessional worker	£8,000	Jan 2017	Nov 2017
Goldthorpe town centre group	Improving the economy	Open for business	£5,524	Nov 2016	Oct 2017
Reds in the community	Young people	Kicks programme	£5,752	Jan 2017	July 2017
Dearne Electronic community village	Skills and learning for work	Employability project	£14.800	Jan 2017	Oct 2017